

Extra Help to Travel Cards



Please cut out and use these cards to let your driver know if you need any help with your journey.



**Please
speak slowly,**

I am
hard of hearing



**Please be
patient,**

I have difficulty in
speaking



**Please be
patient,**

I am visually
impaired



**Please be
patient,**

I have a hidden
disability



**Please tell
me when
we get to**



**Please wait
for me to
sit down,
in case I fall**



Please be direct,
I am autistic



Please be patient,
I have had a stroke



Please face me and speak clearly,
I lip read



Please count out my change with me

10p

20p

20p

10p

£

Please scan my pass for me



Please help me find a seat



Please be patient,
I have memory problems



Please be patient
Add any special instruction

face covering exemption card

if you have a reason for not being able to wear a face covering onboard, e.g. a respiratory condition please cut out one of the cards below and show it to the driver

